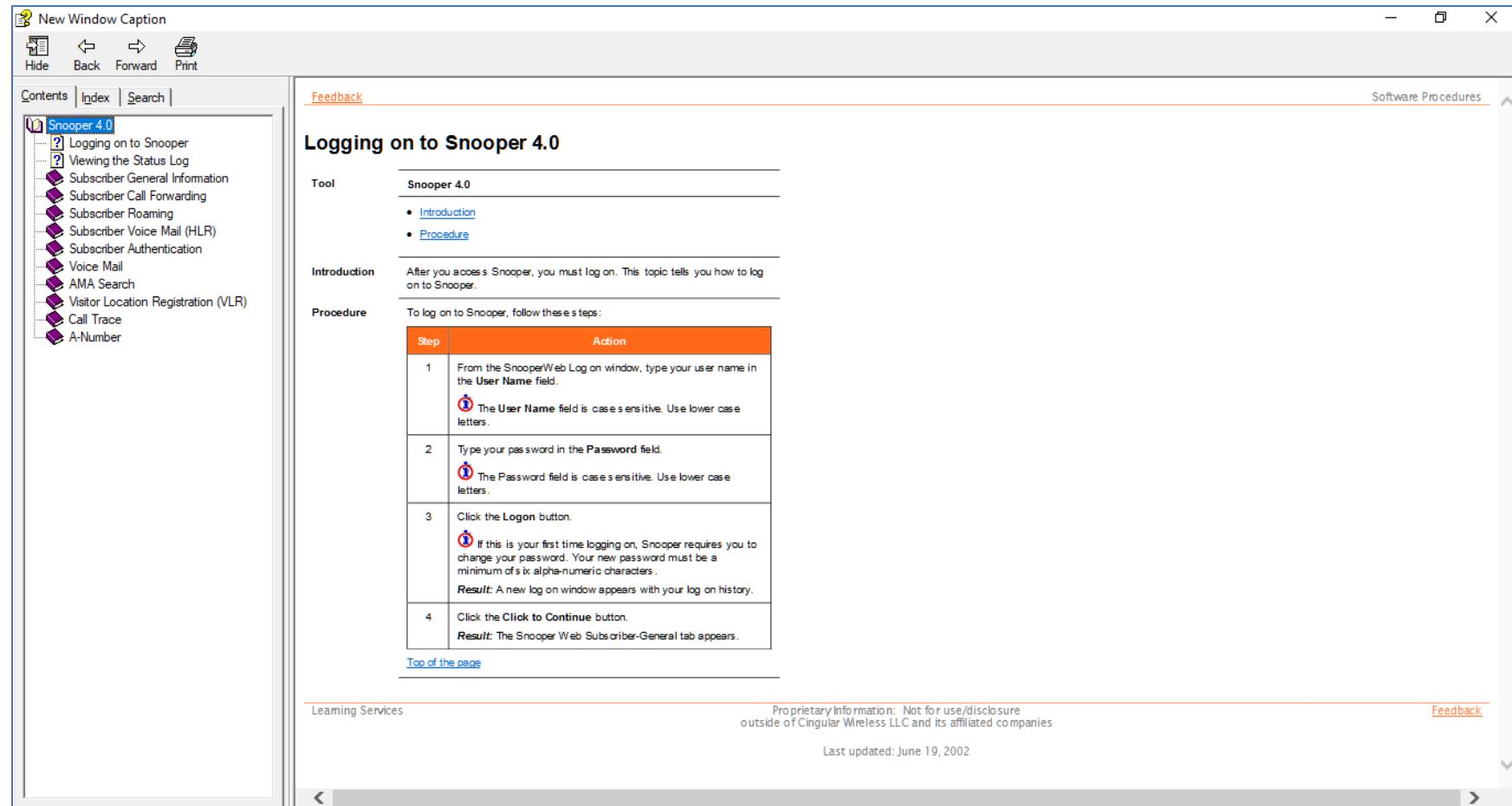


Please scroll through this Word document to look at screen captures of an Online Help project created in RoboHelp.

Please note that these are only screen prints and not the actual help file.



The screenshot shows a Microsoft Word document window with a title bar 'New Window Caption'. The menu bar includes 'File', 'Edit', 'View', 'Insert', 'Format', 'Tools', 'Help', and 'Print'. The ribbon tabs are 'Contents', 'Index', and 'Search'. The main content area displays a help topic for 'Snooper 4.0' titled 'Logging on to Snooper 4.0'. The topic is organized into sections: 'Tool' (Snooper 4.0), 'Introduction' (After you access Snooper, you must log on. This topic tells you how to log on to Snooper.), and 'Procedure' (To log on to Snooper, follow these steps: 1. From the SnooperWeb Log on window, type your user name in the User Name field. 2. Type your password in the Password field. 3. Click the Logon button. 4. Click the Click to Continue button. Result: A new log on window appears with your log on history. Result: The Snooper Web Subscriber-General tab appears.). A sidebar on the left lists 'Snooper 4.0' topics: Logging on to Snooper, Viewing the Status Log, Subscriber General Information, Subscriber Call Forwarding, Subscriber Roaming, Subscriber Voice Mail (HLR), Subscriber Authentication, Voice Mail, AMA Search, Visitor Location Registration (VLR), Call Trace, and A-Number. The status bar at the bottom shows 'Software Procedures' and a scroll bar.

Logging on to Snooper 4.0

Tool Snooper 4.0

- Introduction
- Procedure

After you access Snooper, you must log on. This topic tells you how to log on to Snooper.

Procedure

To log on to Snooper, follow these steps:

Step	Action
1	From the SnooperWeb Log on window, type your user name in the User Name field. Tip: The User Name field is case sensitive. Use lower case letters.
2	Type your password in the Password field. Tip: The Password field is case sensitive. Use lower case letters.
3	Click the Logon button. Tip: If this is your first time logging on, Snooper requires you to change your password. Your new password must be a minimum of six alpha-numeric characters. Result: A new log on window appears with your log on history.
4	Click the Click to Continue button. Result: The Snooper Web Subscriber-General tab appears.

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- Viewing the Status Log**
- Subscriber General Information
- Subscriber Call Forwarding
- Subscriber Roaming
- Subscriber Voice Mail (HLR)
- Subscriber Authentication
- Voice Mail
- AMA Search
- Visitor Location Registration (VLR)
- Call Trace
- A-Number

Viewing the Status Log

Tool Snooper 4.0

- Introduction
- Procedure

Introduction

After you log on to Snooper, you can view the status log. This topic tells you how to display the status log.

Procedure

To view the status log, follow these steps:

Step	Action
1	Log on to Snooper Web 4.0. <i>Result:</i> The "Main Snooper Web Subscriber" window displays with the General tab selected.
2	Click in the MIN/IMSI field, and type the subscriber number or the IMSI.
3	Press Enter. <i>Result:</i> The general subscriber options appear.
4	Click the View Log button in the lower-right portion of the window. <i>Result:</i> A log displays all of the actions taken since you last logged on to Snooper Web.

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Subscriber - General Tab

Tool Snooper 4.0

Description Use the options on this tab to change general features concerning the mobile number.

Fields and Buttons Click one of the following links for a list of:

- Fields
- Buttons
- Option Lists
- Display Areas

Note: Any hidden or grayed out fields are not applicable for the HLR/Switch you are working with.

Window [Click here to display the picture of General Tab.](#)

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Subscriber General Information

- Viewing the Status Log
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- Changing the Long MIN Paging
- Changing Distinct Call Waiting
- Changing Call Waiting
- Changing Three-Way Calling
- Changing the One Number Service
- Changing the Short Messaging
- Changing the SMS Origination
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- Changing the 2N1 Simultaneous Feature
- Updating the SPANC
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- Changing the Caller ID Blocking
- Changing Complete Caller ID Blocking
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- Changing the Zone Notification
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Subscriber - General Tab

Tool Snooper 4.0

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Changing Call Hold

Changing the Type Class

Subscriber Call Forwarding

Tool Snooper 4.0

- Introduction
- Procedure

Introduction

After you log on to Snooper, you can change the Primary ESN. This topic tells you how to change the Primary ESN.

Procedure

To change the Primary ESN, follow these steps:

Step	Action
1	Log on to Snooper Web 4.0. <i>Result:</i> The "Main Snooper Web Subscriber" window displays with the General tab selected. <i>Note:</i> If you are already logged on, click the Clear button in the upper-right portion of the window.
2	Click in the MIN/IMSI field, and type the subscriber MIN or the IMSI.
3	Press Enter. <i>Result:</i> The general subscriber options appear.
4	Click in the Primary ESN field, and highlight the Primary ESN.
5	Type the new Primary ESN.
6	Click the Down Arrow in the format field, and select the desired number format for the new ESN.
7	Click the Update Subscriber button. <i>Result:</i> The Status Log indicates the subscriber update is complete.
8	Click the Clear button to clear the subscriber information.

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